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Insurance Company of the West
Explorer Insurance Company
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ICW Group Insurance Companies Offers New On-Line Risk Management Service for Workers' Compensation Market

Introduces Free One of a Kind Web Based Service Called RMRx

SAN DIEGO, November 5, 2008 – **ICW Group Insurance Companies**, a leading group of carriers, announced today that it will provide new and existing Workers' Compensation customers with a free on-line risk management service called Risk Management Rx, or simply RMRx. RMRx provides next generation on-line risk management tools that help companies simplify the challenges of developing and implementing an effective workplace safety program. RMRx includes many innovative features such as; the ability to track and trend incidents, monitor safety training, create customizable safety training policies and procedures, track certificates of insurance, access on-line safety articles, programs, bulletins and much more.

"We are very excited to offer this state-of-the-art web-based risk management service to both our small and large workers' comp customers," stated David Hoppen, Chief Operating Officer of ICW Group Insurance Companies. "We welcome the opportunity to help our customers build a true culture of safety at their organization, and are proud to offer RMRx as a free service. With RMRx, companies can significantly save both time and money managing their work place risks. ICW Group has recently entered the Small Workers' Comp market and we believe this comprehensive Risk Management tool will be especially appealing to this market sector."

ICW Group's work comp customers are issued their own unique username and password to access the RMRx on-line service. Once registered, risk managers can immediately begin taking advantage of the many on-line safety resources. The RMRx offering also provides just-in-time training for new-users, including on-line training videos, safety webinars, bi-weekly e-mails highlighting safety training topics, and much more.



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“We believe ICW Group’s Risk Management Services are second to none in the insurance industry,” indicated Hoppen. “Since we launched RMRx just a few weeks ago, response has been tremendous. Our insured customers are quickly finding out just how easy it is to reduce workplace risk with this new service.

At ICW Group Insurance Companies, we continue to be extremely focused on leveraging technology to bring our customers innovative insurance solutions, and RMRx is just our latest example.”

About ICW Group

Privately held ICW Group Insurance Companies represents a group of multi-line property and casualty insurance carriers providing workers' compensation, surety, commercial property, DIC and personal and business automobile insurance. Its member companies consist of Insurance Company of the West, Explorer Insurance Company and Independence Casualty and Surety. Based in San Diego, Calif., ICW Group continues to transform itself into an insurance industry leader dedicated to meeting the needs of its agents and brokers and the people and companies they service. More information is available at <http://www.icwgroup.com/>.