

## Medical Provider Network California

ICW Group offers a comprehensive Medical Provider Network (MPN) for all of your clients. Our MPN will save them upfront premium costs, help them better manage the care of their injured workers and reduce claims expense.

Our MPN is comprised of carefully selected primary care doctors, specialists and clinics with expertise in treating industrially injured workers. They are also familiar with treatment guidelines and reporting requirements

MEDEX, our vendor partner, will walk your clients through the enrollment process to make it as seamless as possible.

### Specialized Services for Your Large Business Clients

We understand that your Large Business Clients (whose premiums start at \$25,000) may need specialized services to address their company's particular needs.

We are pleased to provide them with a dedicated MPN Coordinator, who along with MEDEX, will walk them through the entire enrollment process. Our goal is to get them up and running as quickly as possible so they can begin taking advantage of the quality care and cost savings attributable to the MPN.

For additional claims control and cost savings, your Large Business clients can also enroll in a combination MPN and HCO (Health Care Organization).

For more information, contact our MPN Coordinator at 800.877.1111 or visit [www.icwgroup.com/mpn](http://www.icwgroup.com/mpn)

### What to Expect with our CA MPN

1. Our MPN Coordinator / MEDEX will contact your client to start the process and select a convenient provider.
2. MEDEX will help your client go over the remaining steps in the process and send the employee packets and acknowledgement forms.
3. MEDEX and your client will select a distribution date and your client will provide a signed affidavit to confirm the packets were distributed.
4. MEDEX will confirm with your client that the packet distribution went well and address any outstanding items.
5. MEDEX assigns the official MPN effective date, which is 30 days after distributing the packets.

\* Only available for Large Business accounts.

We see the business of insurance through your eyes

