

Flexible Payment Options

ICW Group provides flexible payment options, so you and your clients can easily select what works best for you both. You can also change your option at any time.

Pay Online

Save time and money with OnlinePay, our free and secure online payment service. With OnlinePay you can set up recurring payments, print confirmations, and even use your Visa™, MasterCard™ or American Express™. To register today, visit onlinepay.icwgroup.com.



Fax

Want to pay without mailing in a check? Submit your check quickly via Fax.

1. Fax to Premium Accounting at 858.350.2802.
2. Write on the check or a cover memo (if using a cover memo, identify the check #): "This check authorizes ICW Group to debit our account."
3. Receive back a faxed confirmation.
4. Keep your original check - do not void or mail.

Mail

Make a check or money order payable to "Insurance Company of the West" and forward to either our regular or overnight mail address:

Regular Mail:

ICW Group
Attn: Premium Accounting
P.O. Box 85563
San Diego, CA 92186-5563

Overnight Mail:

ICW Group
Attn: Premium Accounting
11455 El Camino Real
San Diego, CA 92130-2045

Bank Withdraw

Transfer funds from your checking or savings account electronically. Contact Premium Accounting for banking information.

Wire Transfer

Authorize your bank to wire funds from your account directly to ICW Group. Contact Premium Accounting for banking information.

Contact Us:

ICW Group Premium Accounting
800.877.1111 x 17262
makeapayment@icwgroup.com
www.icwgroup.com/payments



We see the business of insurance through your eyes

Premium Audit

ICW Group offers a variety of Premium Audit services to you and your clients. Our goal is to ensure there are no surprises at final audit, and your clients' premiums are based on their company's actual exposures.

Personalized & Specialized Services

Our Field Auditors and Audit Support Staff partner together to deliver expert customer service starting at policy inception and continuing throughout the policy period. You and your clients can rely on their combined expertise to help navigate the maze of workers' compensation classifications. They are also available to meet with you and your clients to address specific classification questions, reporting procedures and setting up payroll reports.

Service Audits

We understand that your construction, farming and large business clients may have unique payroll situations. To help these new insureds, our Field Auditor will conduct a Service Audit within the first 90 days of the policy period. The Auditor will visit the company, check for proper classification and review payroll reporting procedures.

Contact Us

Our Premium Audit Team is committed to providing your clients with an easy, straightforward audit experience. For more information about our services, contact us at:

ICW Group Premium Audit
858.350.7399
800.877.1111 x17399
payrollreport@icwgroup.com
www.icwgroup.com/audit

Interim Audit Billing Plans

Our Interim Audit Billing Plans provide a practical means of billing and payment, particularly for businesses with fluctuations in their payroll.

Your clients can submit reports monthly, quarterly or semi-annually via mail, fax or email. They can also simplify the reporting process by using their own payroll reports/forms.

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