

Welcome to our Medical Provider Network!

California

Thank you for selecting ICW Group for your Workers' Compensation insurance needs. As one of our valued customers, you have access to a wide range of products and services, including our Medical Provider Network (MPN). Select employers may also enroll in our Health Care Organization (HCO) for additional claims management services.

Save on Premiums & Claims Costs

Our Medical Provider Network (MPN) is comprised of primary care doctors, specialists and clinics that treat industrially injured workers and are familiar with treatment guidelines and reporting requirements. MPN service providers will help you manage care to reduce claims costs. Enrolling in the MPN will also save you premium dollars.

Enrolling with MEDEX

We understand how to navigate through establishing an MPN at your company. Let our vendor partner, MEDEX, walk you through the enrollment process to make it as seamless as possible.

Our goal is to get you up and running quickly so you can take advantage of the quality care and cost savings attributable to the MPN.

1. Initiate the Enrollment Process: Contact MEDEX directly at 949.221.1700.
2. MEDEX will forward MPN packets to you: Mandatory MPN packets and optional Acknowledgement forms are provided for each employee, as well as extra copies to have on-hand for new hires.
3. Distribute the packets: Your MEDEX representative will help you select a distribution date.
4. Distribution follow-up: Your MEDEX representative will check with you a few days after your distribution date and request an affidavit stating that employees received their packets.
5. Your official MPN effective date: Upon receipt of the affidavit, MEDEX will assign your official effective date.

Important: The "official MPN effective date" will not begin until you complete these steps.

Enroll Now!

Call MEDEX at
949.221.1700

Provider Selection

Personal Choice:

We don't force you into a pre-selected provider. You can choose the doctors and amenities that suit you best from our comprehensive list of MPN facilities.

Change as You See Fit:

Once you've selected a provider, you're not "locked in". You can change at any time during your coverage period by contacting our MPN Coordinator.

Tailored to Multiple Locations:

Employees can choose facilities convenient to their workplace.

Emergency Care:

Employees should go to the nearest hospital or urgent care facility. A one-time emergency treatment, per injury, by a non-MPN facility is allowed.

Find a MPN Near You:

Visit our website at www.icwgroup.com/mpn to view a complete list of MPN providers in your area.

For more information, contact our MPN Coordinator at 800.877.1111 or visit www.icwgroup.com/mpn