

Thank you for selecting ICW Group for your Workers' Compensation needs! As our valued customer, you have access to our Claims management support and our Premier Medical Provider Network (MPN). Keep this reference handy for fast lookup of your contacts!

Your insurance policy information

- Insurance Company of the West
- Explorer Insurance Company

Policy Number:

Effective Date:

Claims Services

To report an injury (new claim)

844.442.9252

FirstNotice@icwgroup.com

General claims status & support

844.442.9252

wcc@icwgroup.com

Payroll and Online Reporting

Payroll Services

858.350.7399

payrollreport@icwgroup.com

Medical Provider Network (MPN)

MPN Coordinator

858.350.2649

MPNCoordinator@icwgroup.com

Find your MPN Provider:

- Visit www.icwgroup.com/mpn
- Click "Find Premier MPN Provider"
- Enter your Zip Code and Search

Risk Management & Safety Services

RMS Customer Care

877.429.5222

rmscustomercare@icwgroup.com

IT'S EASY TO REPORT A CLAIM

To get service fast, just call us!



844.4.ICW.CLAIMS
844.442.9252

OTHER CONVENIENT WAYS:



EMAIL

FirstNotice@icwgroup.com



FAX

858.436.8916



MAIL

First Notice of Loss
PO Box 509039
San Diego, CA 92150-9039

Claim Forms & Materials
www.icwgroup.com/pc

Questions?
844.442.9252