

# Nurse Triage Hotline

Immediate Medical Advice for  
a Non-emergency Workplace Injury

## Your health and well-being matter.

The Nurse Triage Hotline is available through our workers' compensation insurance carrier, ICW Group.

This hotline provides you with immediate access to experienced nurses who can help guide you during a **non-emergency** workplace injury (such as muscle strains and sprains, minor burns, shallow cuts or abrasions, skin lesions, and bruises).



## WHAT TO DO IF YOU GET HURT AT WORK

1

### TELL YOUR SUPERVISOR IMMEDIATELY

Even if your injury seems minor, it's important to inform your supervisor.

2

### IF IT'S AN EMERGENCY, CALL 911 (NOT NURSE TRIAGE)

When an injury is serious or life-threatening, don't wait, get help.

3

### FOR NON-EMERGENCIES, CALL THE NURSE TRIAGE HOTLINE AT **855-469-6877**

Call the Nurse Triage Hotline for non-emergency medical concerns - such as muscle strains and sprains, minor burns, shallow cuts or abrasions, skin lesions, and bruises - or if you're unsure if medical care is needed, and/or what level of care is appropriate.

Policyholder:

---

Policy Number:

---