### Expect more **SERVICE**. Get more **SAVINGS**.

## **FEWER CLAIMS**

Claim frequency **DROPS 18%** over 5 years.

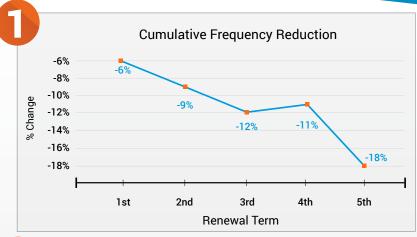
# 2 COSTLY CLAIMS

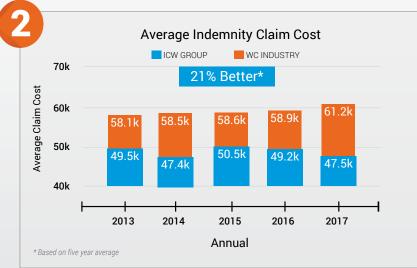
Claims beat industry costs by 21% and close 19% FASTER than the industry.

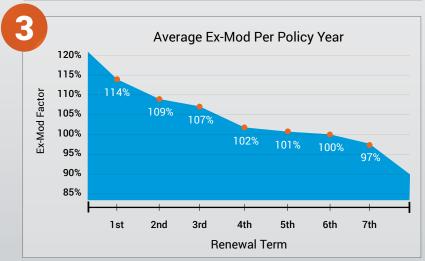
## 3 LOWER EX-MODS

Average ex-mod declines **17 POINTS** over 8 years.









#### 1. FEWER CLAIMS

#### **Innovative Risk Management**

- ICW Group works with you to develop practical safety solutions to meet your unique needs.
- You receive on-site risk evaluation, customized training and on-going program management.
- Our proprietary myResource and RMRx online tools help you manage and reduce your losses.

#### 2. LESS COSTLY CLAIMS

#### **Strategic Claims Expertise**

- Our low average caseload per Examiner means you receive personalized hands-on claim management for faster resolution.
- Your claims are reviewed by our highly skilled Triage Unit for early identification of complex and/or disputed issues.
- ICW Group's Claims Examiners give you added claim control and help your employees return to work.

#### 3. LOWER EX-MODS

#### **Premium Cost Savings**

 Lower your ex-mod and receive the most value from your workers' compensation insurance.