

YOUR ROAD TO SUCCESS

ICW GROUP WORK COMP CLAIMS

From First Report to Return to Work...

The road to managing workers' compensation claims can seem bumpy and hard to navigate. You can rely on ICW Group for a better claim experience. Our specialized teams support you and your employees along the road to recovery!

Get Help



When your employee is injured, first make sure they get the medical treatment they need.

Call to Report



Call our **First Notice of Loss** hotline to report the injury. We'll walk you through submitting all the necessary information.

Call 877.442.9669

Claim Triage



Your specialized **Claims Triage Team** gives your claim undivided, focused attention during the most critical period – the first fourteen days. See "*Specialized ICW Group Claims Triage Team*" page.

Claim Care



Your **Claims Examiner Team** continues to guide you and your injured employee through all facets of your claim, including medical care, coverage and timely benefit payments.

RTW Program



Getting your employee on the road to recovery and back to work is our primary goal. When they're hurt, you want them to get better and so do they!

Driving Successful Claim Outcomes

ICW Group's proactive claims strategy helps you avoid unnecessary delays and expense. We're driven to deliver the best care for your employees, improve claim outcomes and help you prevent escalating claims costs.